

June 9, 2021

Dear Postal Regulatory Commission,

I do not support N2021-1—reducing USPS mail service standards—and especially those of first class mail.

Having used the USPS my entire life, I am a very satisfied customer. I've attempted to use UPS and Fed Ex on occasion, but always return to the USPS, because they *care*.

Their postal rates are the best and I feel secure when I send a letter or package— whether it is domestically or internationally (frankly, I marvel at how just one dollar will deliver a letter abroad!).

If this proposal goes through, I am concerned that the slow down in service will ultimately bring in privatization of the USPS. How does a slow down in service increase customer satisfaction?

Please do not approve N2021-1.

Thank you,

Lucia Sherman

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